



Wawa & Area Victim Services is a non-profit registered charitable organization funded by the Ministry of the Attorney General — Ontario Victim Services Secretariat.



Wawa & Area Victim Services



Together...Building A Better Community

**Annual Report
2008/2009**

Chairperson's Report

This past year has seen the Wawa and Area Victim Services program continue to deliver crisis assistance in both official languages.

Additionally, in 2008, working with the Ministry of the Attorney General, victim services sites across Ontario, including Wawa and Area Victim Services, now offer the Victim Quick Response Program (VQRP). "The Program provides a timely and straightforward process to provide assistance to victims of a violent crime." VQRP provides assistance for short-term emergency counseling, funeral expenses for homicide victims, crime scene clean-up, emergency home repairs where victim safety is an issue.

The Board of Directors of Wawa and Area Victim Services has completed and implemented their strategic plan. The process started in 2007. We welcomed a \$10,000 increase to our core funding in the 2008/2009 fiscal year.

Recognizing that we are currently in a recession, Wawa and Area Victim Services remains committed to expanding our program into our neighbouring communities in the Superior East Region. We will continue to advocate for proper funding to accomplish this goal.

As stated in my report last year, I am very proud to chair the Board of Directors of the Wawa and Area Victim Services and would like to acknowledge the efforts of the dedicated Staff, Board Members and committed Volunteers. They make this program a success!

John Scott

Volunteer Appreciation Dinner November 13, 2008



In November the "Volunteer Appreciation Dinner" was attended by our Volunteers, Board of Directors and Community Partners. Tokens of appreciation were given to our volunteers recognizing their contributions and commitment to Wawa and Area Victim Services. Once again a sincere thank you to our volunteers!

Service Provider Forum

Open House

November 2008



Wawa and Area Victim Services participated in the Service Provider Forum that took place in November 2008. This forum was done in partnership with local agencies to provide the community on services available.

Program Coordinator's Report

Over the past year Wawa & Area Victim Services has continued to do our very best in meeting the needs of victims of crime and tragic circumstance. Although we are always faced with new challenges as a Northern Alternative site, we strive to provide the very best in Victim Crisis Assistance, Sexual Assault Services, and Victim Quick Response Program services. As a member of the Ontario Network of Victim Service Providers we are proud of what has been accomplished over the past year in the form of services for victims within the province of Ontario.

The Board of Directors members, Volunteers, and Staff of WAVS continually demonstrate their commitment in so many ways and without them we would not succeed. The partnerships that have been built with our emergency personnel are and always will be the key ingredient to the success of our program in Wawa. Despite the fact that the economic realities of the north are critical, we believe our services are even more critical in these challenging times.

As Program Coordinator, I have been involved in a number of committees that include the Ontario Network of Victim Service Providers where our role is to serve the membership of victim service providers from across the province, the Victim Quick Response Program—Advisory Committee to provide member sites with updated information about the VQRP program and any changes that are made in accordance with the Ministry of the Attorney General. As well, I continue to sit at the table of local boards of directors in the domestic violence, literacy, and children's services fields.

Once again we are very thankful for all those involved in the delivery of our services. We are fortunate to work with many people and organizations in our community who recognize the value of partnerships and work with us to strengthen them.

As we move forward to the 2009/2010 fiscal year, we will work towards making Wawa & Area Victim Services the best program in the province.

Danette Mathias

***financial snapshot
year ended March 2009***

revenue

Ministry of the Attorney General	\$170,000
Victim Quick Response Program	\$ 6,667
Donations	<u>\$ 2452</u>
total	\$179,119

allocation of expenses

salaries & benefits	\$117,205
volunteers	\$ 6,932
building occupancy	\$ 9,840
administrative expenses	\$ 22,147
telephone & communications	\$ 9,141
insurance	\$ 5,471
professional fees	\$ 3,024
bank charges & interest	<u>\$ 323</u>
total	\$174,083

excess of revenue over expenses \$ 5,036

*complete audited financial statements
available upon request*

***Meet & Greet BBQ
at
Superior East OPP***



June 19, 2008

*Wawa & Area Victim Services
Wish To Extend A Sincere
“Thank You”
To Our Partners!*



Strategic Priorities

Organizational Vision

WAVS is a unique hybrid program delivering innovative & responsive services to victims of crime & tragedy & survivors of sexual assault, within a strong network of volunteers and partnerships.

Mission

By offering coordinated services & volunteer support, WAVS assists & empowers victims* of crime & tragedy, and survivors of sexual assault & abuse—resulting in stronger and safer communities.

*WAVS clients are 16 years & older & live within 1/2 hour radius from Wawa

Strategic Priorities

- *Policy & Systems Development*
- *French Language Services*
- *Board—Staff Training & Awareness re: anti-racism & anti-oppression*
- *Volunteer Recruitment, Training, Retention & Recognition*
- *Staff Appointments & Treatment resulting in happy, motivated, qualified & compassionate employees*
- *Partnership Development*

Values

WAVS conducts its work from an anti-racism, anti-oppression framework & is guided by the following values & beliefs:

Commitment—To providing compassionate support to victims of crime & tragedy & survivors of sexual assault.

Respectful Relationships—Valuing, appreciating & recognizing our volunteers, staff & board members who help us achieve our mission.

Teamwork—Committed to working together for a common cause within our communities & within our partnerships.

Integrity—Acting ethically to ensure honesty, accountability, confidentiality and public trust.

Creativity—A passion for, and the courage to, be innovative by stimulating & engaging in new ideas, behavior and approaches.

Best Practices—Committed to excellence in all we do.



Staff

Danette Mathias—Program Coordinator
Allison Rousseau—Sexual Assault Worker
Yvonne Derasp—Program Support Worker



Board of Directors

John Scott—Chair
Kara Heffell—Vice Chair
Don Humphries—Treasurer
Amanda Huff—Secretary
Dan Dawson
Colleen Glanville
Paula Valois
Irene Grusys
Lindy Mills
Joanne Nelson
Shelley Pastorek
Renee Spooner
Colette Ward